

members with physical disabilities. More details will be shared with our members with physical disabilities very soon. No action is required from members to participate. We will reach out to eligible members closer to the transition date to help you to learn more about this partnership with VNSNY CHOICE.

Stay with ICS to help protect your level of care

In the meantime, we will continue to work with the Department of Health and with you to make this transition as easy as possible. While a date for transition is determined, we ask you to remain with ICS. The needs and well-being of our members has been and continues to be the most important factor in this process.

- The best thing for members right now is to stay with ICS.
- You will receive a formal letter from the State informing you of next steps. We expect the transition date to be April 1, 2019.
- Only members who are enrolled with ICS and who transition to VNSNY CHOICE will be guaranteed one year of the same level of care you have now (also known as "continuity of care").
- If you leave ICS and move to a plan other than VNSNY CHOICE, you will be guaranteed 120 days of continuity of care.

Get your news from ICS and NYSDOH

ICS and NYSDOH can provide you with the most accurate, up-to-date information about this issue. Information you hear from others, including your home care agency, may not be accurate or up-to-date. Check with us directly.

Send us your Email

We know that the uncertainty can cause anxiety. We are working hard to help you continue to receive the best level of care and keep you updated. You can receive news even faster by sending your email address to theindependent@icsny.org to be added to our email mailing list.

Please feel free to talk to your care manager or to member services and let us know your concerns, and we will do our best to guide you through this transition.

Sincerely,



Rick Surpin
President